

# The evolution of patient-centered outcomes research

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MedComms Networking Event, 2 November 2016 www.MedCommsNetworking.com



# The Patient-Centered Outcomes Research Institute (PCORI) defines **patient-centered outcomes research** as:

"Help[ing] people and their caregivers communicate and make informed health care decisions, allowing their voices to be heard in assessing the value of health care options."

## Shift from disease-centric to patient-centric.... Why?

- Poor medication adherence in the real-world
  - 50% of patients do not take their medications as prescribed
  - In the US, nonadherence to medications causes 125,000 deaths annually and accounts for 10% to 25% of hospital and nursing home admissions

 Negative perceptions about clinical trials have meant low engagement and suboptimal retention within clinical trials

Increasing consumerization of healthcare



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### **COMMUNICATION IS KEY**



"Often, new products are created or healthcare delivery process changes without incorporating patient input. This can lead to a solution that is not helpful to patients."

Vera Rulon, Director, External Medical Communications, Pfizer

## **Development of patient-centred outcomes research (PCOR)**

- 1990s: Patient-centricity entered the lexicon
- 2001: IOM designated "patient-centeredness" as a goal for 21st century health care
- 2010: Patient Protection and Affordable Care Act 2010 places new emphasis on measuring patients' experiences of care and using that information to improve care
- 2010: PCORI established by congress. Recognises that:
  - Research has not yet answered the many questions that patients face
  - People want to know which treatment is right for them
  - Patients need information that they can understand and use
- 2016: EMA mandates patient summaries for all clinical trials

Pharma are now actively involved in partnering with patients

Global patient engagement market is estimated to reach \$13.7 billion by 2019

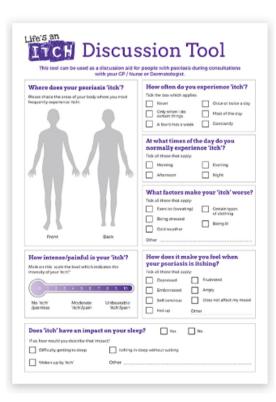


# Example of social media engagement: Celgene's "Life's an Itch"





Here are the most popular words used so far to describe the feeling of itch and impact it has on everyday life. Key PHYSICALLY SOCIALLY EMOTIONALLY





Art:

ch art was inspired by words s agine what artwork your itch









# AZ: Patient-reported opinions about clinical tolerability (PROACT)



- "Development and Evaluation of a New Technological Way of Engaging Patients and Enhancing Understanding of Drug
   Tolerability in Early Clinical Development: PROACT"
- Patient-clinician communications tool.
- Pilot study for patients recruited to phase 1 oncology trials in the UK
- Messages analyzed and anonymized made available to the sponsor in an analytics module for decision-making.
- Patient focus group was engaged to provide feedback on communication needs during early clinical trials and the PROACT concept.

## Many more examples of patient involvement during the R&D phases!

- EUPATI 2014 case reports
  - GSK: Qualitative interviews around psoriasis "before the novel device was further developed and to confirm that indeed the device concept would appeal to patients."
  - Amgen: Migraine Panel "to make participation in clinical trials more accessible for migraine patients"
  - Janssen: HIV patients involved in every step of the R&D process (research to post-launch)
  - Merck: Qualitative patient interviews to understand impact of living with a disease, to inform development of novel treatments
  - **Novartis:** Advisory Board meeting with patient organizations to address patient-relevant endpoints

### The Patient: Patient-Centered Outcomes Research



- Co-editors in Chief: John Bridges and Chris Carswell
- Published in Association with Johns Hopkins Bloomberg School of Public Health
- Aims and scope: To publish outcomes research to enhance therapy in a patientcentered manner.
- To examine the needs, values and role of the patient in an increasingly complex healthcare landscape in which funding and decision-making are requiring evergreater awareness of the patient's perspective.
- Impact Factor: 2.227.

### **BMJ's Patient Partnership initiative**



PARTNERING
WITH
PATIENTS

- Launched 2014
- Patient advisory panel, editorial board, editor
- Authors should document how they involved patients in the study and in the dissemination of study results
- Patient peer review (alongside scientific peer review)
- Patient blogs
- "What your patient is thinking" series
- Authors asked to co-produce educational papers with patients

http://www.bmj.com/campaign/patient-partnership



## BMC's Research Involvement and Engagement



# Research Involvement and Engagement



- "An interdisciplinary, health and social care journal focussing on patient and wider involvement and engagement in research, at all stages."
- First journal co-produced by all key stakeholders (patients, academics, policy makers and service users).
- Editors in Chief:
  - Sophie Staniszewska: leads PPI and Experiences of Care Programme at the RCN Research Institute, University of Warwick.
  - Richard Stephens: survivor of two cancers, a heart emergency and sundry of other health challenges.
- Open peer review by patients and academics.
- All articles require a Plain English summary

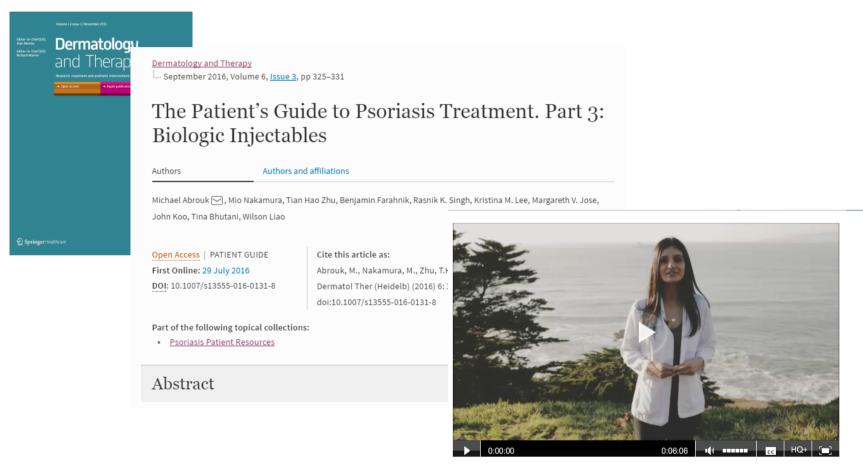


# Adis Rapid+ journals: patient/physician perspective articles





# **Dermatology and Therapy: Psoriasis Patient Resource series**



Part 1: UVB Phototherapy



### Rise in patient-friendly dissemination of data

- Cochrane reviews: plain language summaries (PLS)
  - Authors must supply PLS for each Cochrane systematic review. Available in several different languages.
- Annals of Internal Medicine: "Summaries for Patients"
  - Brief, non-technical summaries of studies and clinical guidelines.

### • JAMA: For patients

'Patient pages' - collections of articles for patients.

### • Elsevier:

- Some journals now publishing patient lay summaries
- Patient Engagement Solutions

### More

More journals are publishing PLS and patient-friendly materials
 Don't forget the EMA patient lay summaries!

### **Conclusion**

- Drug developers are now moving towards a co-creation setting between manufacturers, HCPs and patients/patient advocacy groups
- Many opportunities to partner with your clients with PCOR
- Look out for what patient advocacy groups are saying
- Watch out for **patient conferences** (e.g. Patient Summit)
- Sign up for alerts, e.g. EUPATI, ISMPP (webinars, meetings)
- Publishing PCOR
  - There are many journals that welcome PROs or PCORs
  - There are also opportunities to publish patient resources
  - Journals may be looking for evidence of PCOR in the future. And if they aren't –
    patient groups might be
- EMA-mandated patient lay summaries are imminent



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