Medical Communications Agencies...

Uncovered!



Dr Diane SutherlandGroup Professional
Development Director



Dr Phil LoderClient Service Director



Dr Martin CallaghanDigital Business Director



Presentation overview



What is a medical communications agency?



The editorial department



Opportunities beyond editorial



Getting started

What do agencies do?



Provide a professional scientific writing service to the pharmaceutical industry



Effective and appropriate communication...

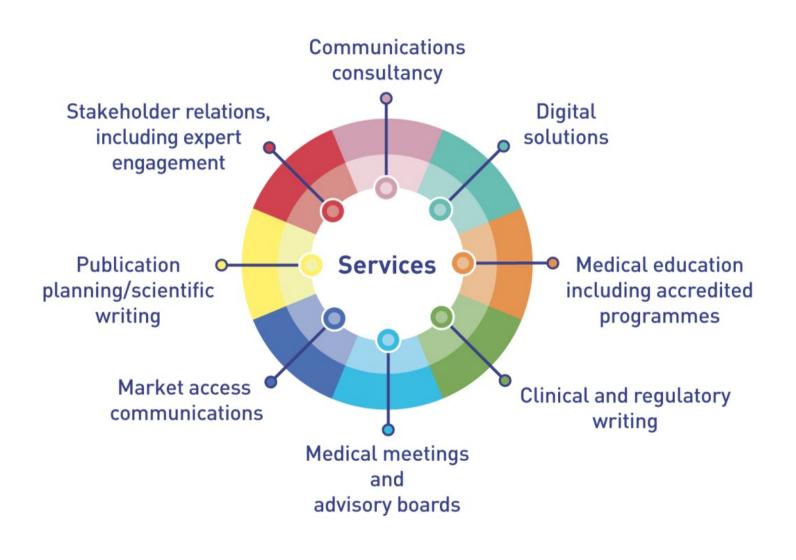


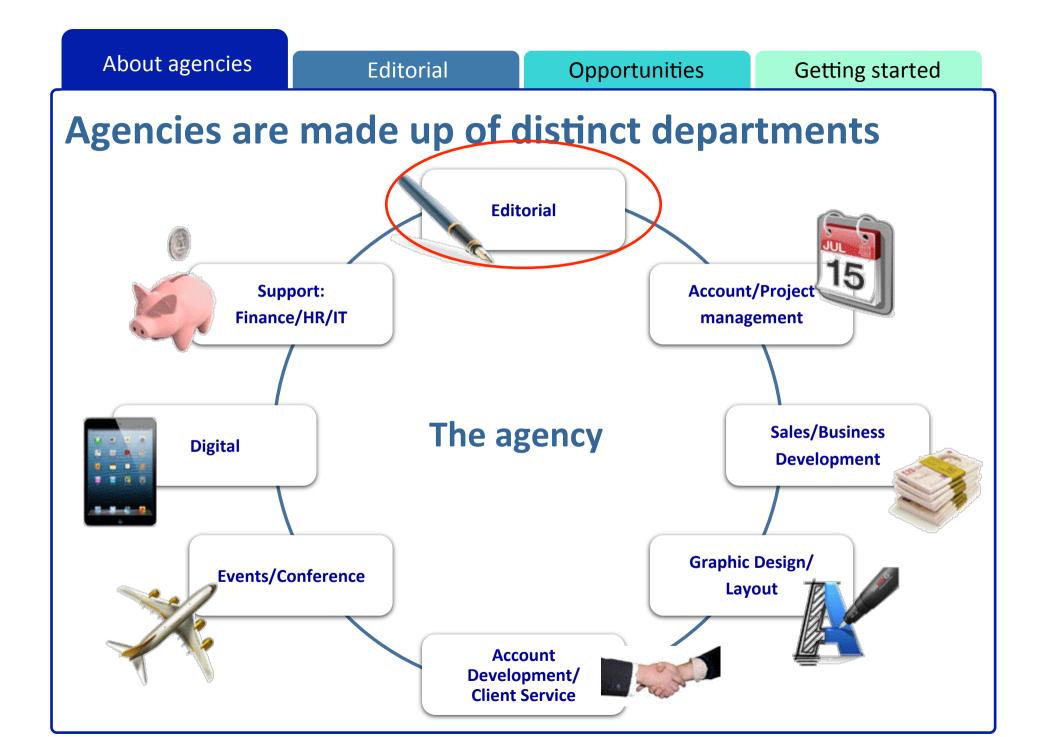
...to diverse audiences (healthcare professionals, patients, governments, internal pharma teams)



...in different market settings, e.g. global, regional, national, emerging markets

What do agencies do?





What do medical writers do?



Research, write, edit high-quality material for a variety of projects







Collaborate with healthcare professionals



Liaise with clients



Work with other agency depts.



Mentor, train and manage junior writers



Manage workload (personal/across the team)



Participate in business development opportunities

Typical projects for medical writers

Publications

'Core' materials

Digital solutions

Meeting materials

Patient materials

Medical education

Regulatory affairs

Market access

Training materials (pharma)

Comms consultancy

Primary/secondary manuscripts, reviews, editorials

Product/disease monographs, slides, Q&A documents

Websites, apps, videos/podcasts, e-learning

Advisory boards, conference symposia - abstracts, posters, slide presentations, newsletters

Information leaflets, posters

CME programmes, speaker training

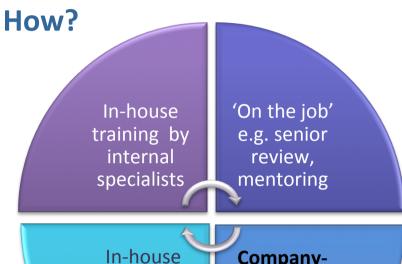
Clinical trial documentation, market authorisation applications

Tender dossiers, health economics

Slides kits. e-learning, question handlers

Strategic workshops, communication planning, competitor reports

Training and professional development



training by

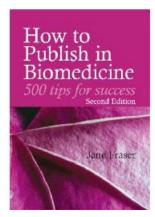
external

trainers

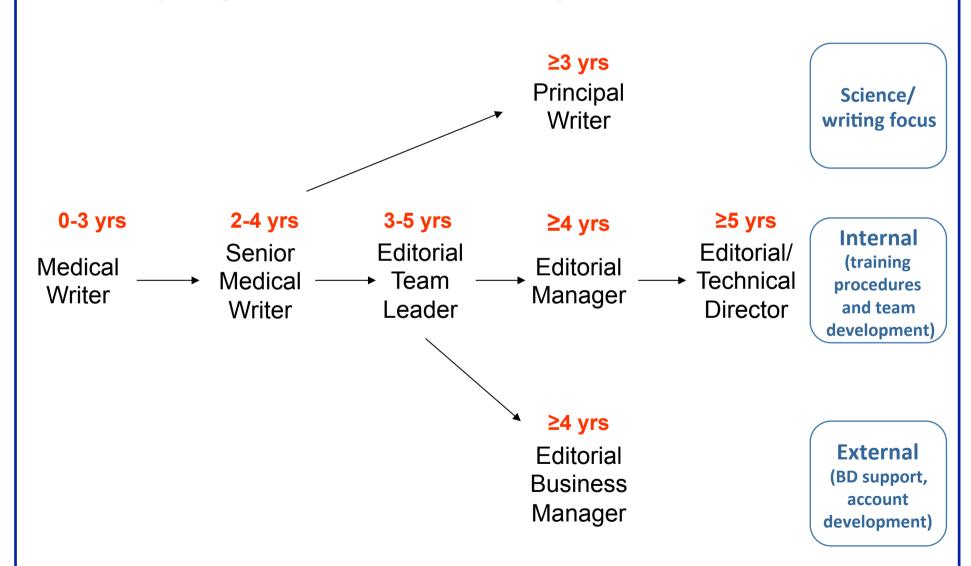
Companysponsored external courses

What?

- Writing/editing
- Software, e.g. PowerPoint
- Regulatory, e.g. ABPI
- GPP2
- Health economics
- Statistics



Career progression – an example



Presentation overview



What is an agency, what do they do, and why?



The editorial department

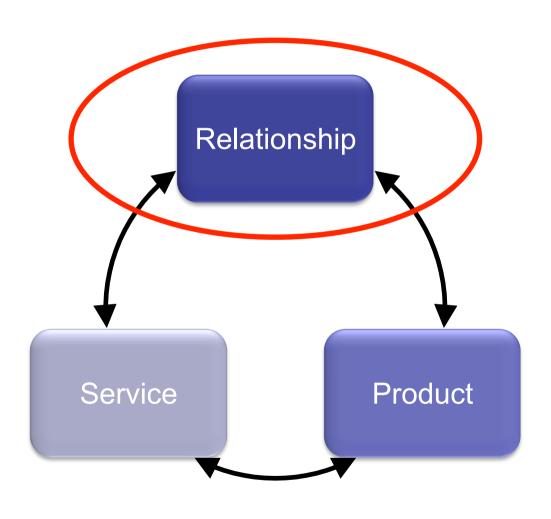


Opportunities beyond editorial



Getting started

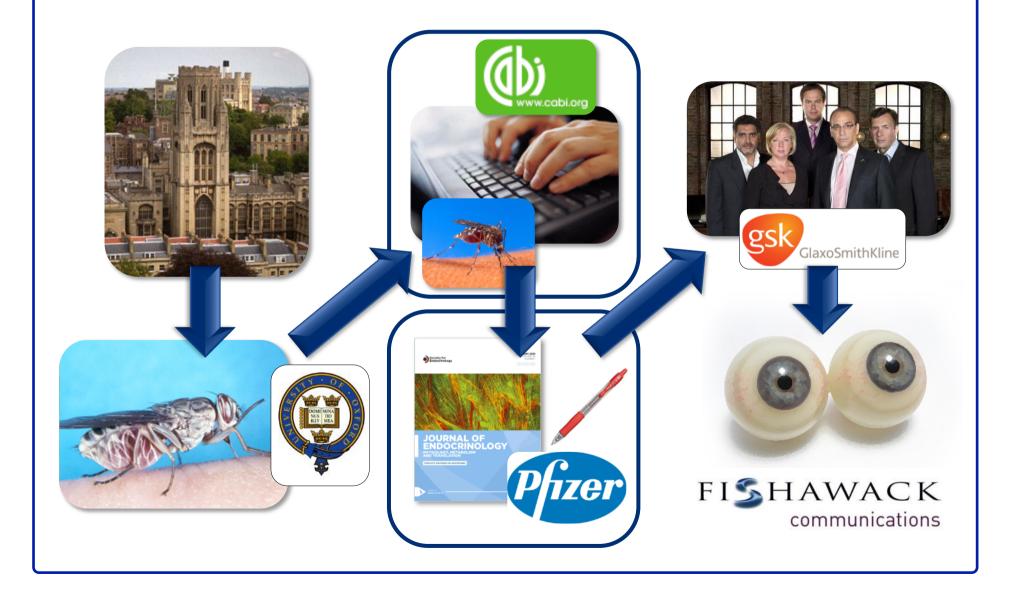
The client service route: what is client service?



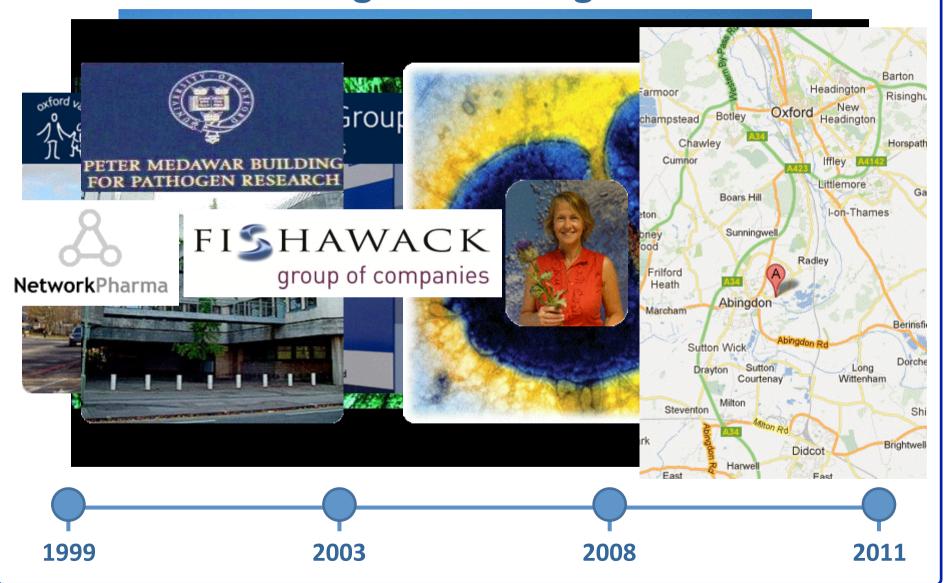
The client service route: what does it involve?



The client service route: how did I do it?



From editorial to digital - moving with the times



From editorial to digital - moving with the times

Editorial

Leading editorial projects mainly in public and emerging markets

Running conference symposia and other events

Facilitating advisory boards and clients' strategic workshops

Business development activities (pitches and proposals)

Development and curation of Fishawack digital services portfolio

Digital project scoping with clients and developers (using my scientific and editorial training)

Digital content development e.g. e-learning course design

Digital business development (pitches and proposals)

Promoting awareness of the digital landscape across Fishawack

Presentation overview



What is an agency, what do they do, and why?



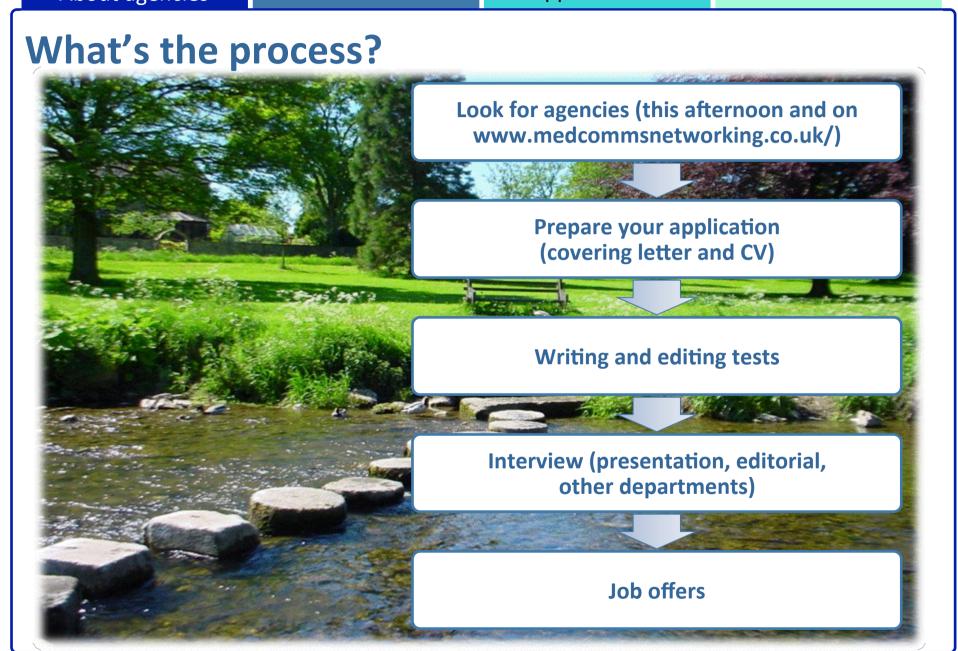
The editorial department



Opportunities beyond editorial



Getting started



What are agencies looking for in writers?





From academia to agency

